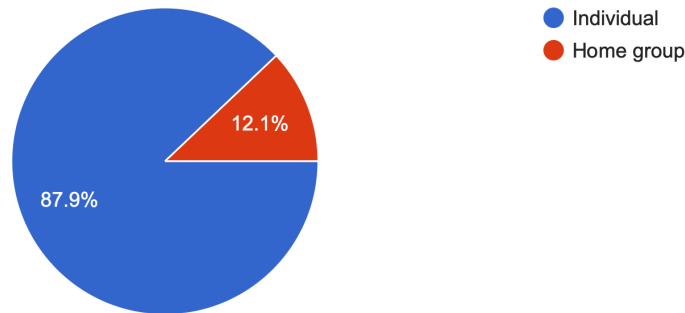


NEMDAA Service Questionnaire Responses

Are you answering the survey as an individual or on behalf of your home group?

58 responses

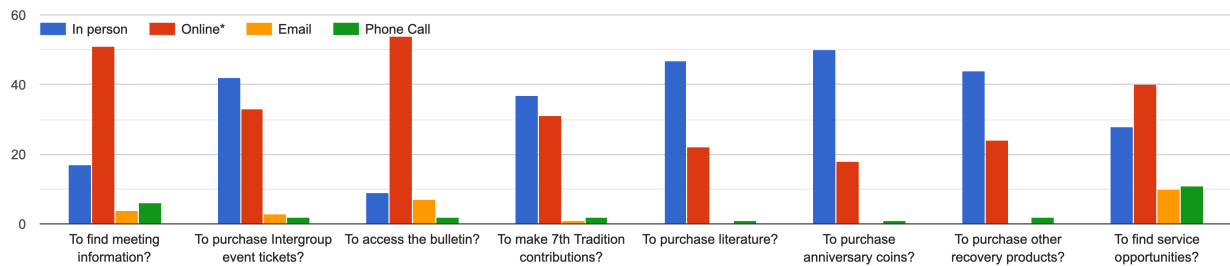


If you answered 'Home group', please enter your group name.

8 responses

- Solution for Living
- Emotional Sobriety
- Bel Air Big Book
- Rule 62 Group
- Individual did not provide group name. IG Secretary
- Starting Over (Monday evenings at the Mann House)
- Rule 62 Group [Yes, another R62. I have to use what's in front of me. IG Secretary]
- Mann House Noon Group

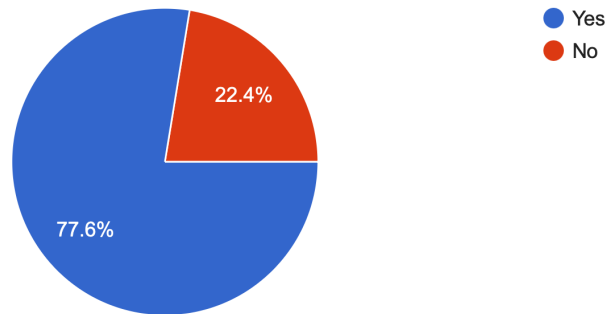
How do you prefer...



Intergroup Questions

Does your group have an Intergroup Representative attend the monthly Intergroup Council meeting?

58 responses



If you answered “No” to the previous question please share the reason.

10 responses

- our IGR stepped down
- No volunteers
- I presently don't have a home group
- No current home group
- Not sure
- not enough home group members
- our HG is small - we have GSR and institution rep
- We had one but that individual no longer participates & we have not voted on a new one yet.
- Unsure
- Small Home Group

Please provide any additional comments or questions about Home Group Involvement with the Intergroup Council / Intergroup Office that can help us provide services more effectively (including improving Intergroup Representative attendance for Intergroup Council Meetings).

10 responses

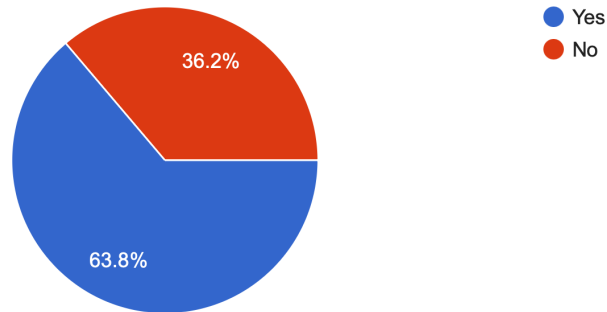
- Not applicable
- Previously, I was involved in intergroup. Votes and decisions were not upheld and respected so stopped attending. Why attend or participate if they aren't going to follow through with the decisions made by the group? No thanks. Appreciate the events, bulletin and Meeting Guide App.
- Encourage groups to allow newly sober members to become involved. I was IGR at 2 months.
- Intergroup Council should meet in person to improve engagement. No Hybrid meetings.

- We need and support our intergroup whenever possible. We now have an intergroup rep but have always had a person who would go to the office for our needs. Aberdeen is not always convenient for all people.
- This is a problem throughout the fellowship. Communication is key - this survey is a great start to light a spark
- Difficult and continuing problem, as we IGRs and officers know. I suspect the increase events are a good option so long as we share how to get involved with Intergroup and our need for that involvement. The questionnaire is a valiant attempt. My only suggestion not actively happening is a bulletin redesign--more web-page friendly/oriented, a bit more designed/stylized/updated.
- Send a mtg reminder 1 week and 24 hrs before Intergroup mtg...use text instead of email.
- IG rep just left group. Will have another soon. Just For Today
- consider having a “speaker” to explain different service opportunities for the Intergroup/ fellowship

Answering Service Questions

Does your home group participate in the Answering Service?

58 responses



If you answered “No” to the previous question, please share the reason.

17 responses

- Group conscience
- small group, still forming
- None
- Don't have a home group
- Not sure
- No current home group
- Too small only 5 members
- not enough home group members
- Individual did not provide specifics. IG Secretary
- Beginners composition, most HG are in sober living/IOP/<1yr/phoneless
- We've never really discussed it.
- no one has expressed any interest in coordinating this
- Only a 3 person Home Group
- Lack of information available in bulletin
- No interest within group
- Group is too small. Three active members
- We are a small group consisting of a lot young recovery from the various halfway houses. We lose and gain people so often we, are fearful about committing.

Please provide any additional comments or questions about the Answering Service Committee that can help us provide services more effectively.

9 responses

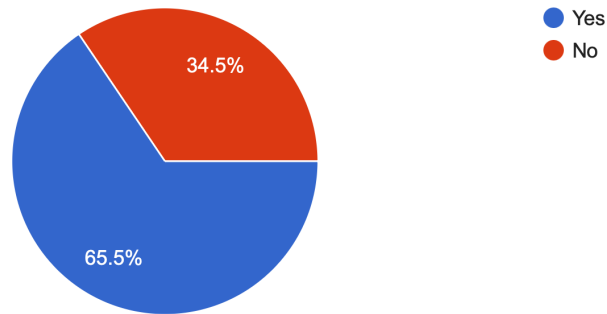
- Some members of our group would like more information about how the answering service operates, the schedule, etc
- great job taking over carol!

- None
- Let AA members know the history of our answering and personal stories about use
- I personally have been doing the answering service 3 nights a week for years.
- Works efficiently
- Perhaps visit home groups and explain the process and its value
- We all enjoy doing answering service
- The most effective answering service 2-year terms I've experienced are when the committee chair is active--i.e., the individual reminds the upcoming group of its commitment. Our current and previous committee chairs carried this out. Otherwise, perhaps a bulleting redesign might make answering service more visible? What about a "Need help? Call ..." banner across the website, each website page?

Bulletin Questions

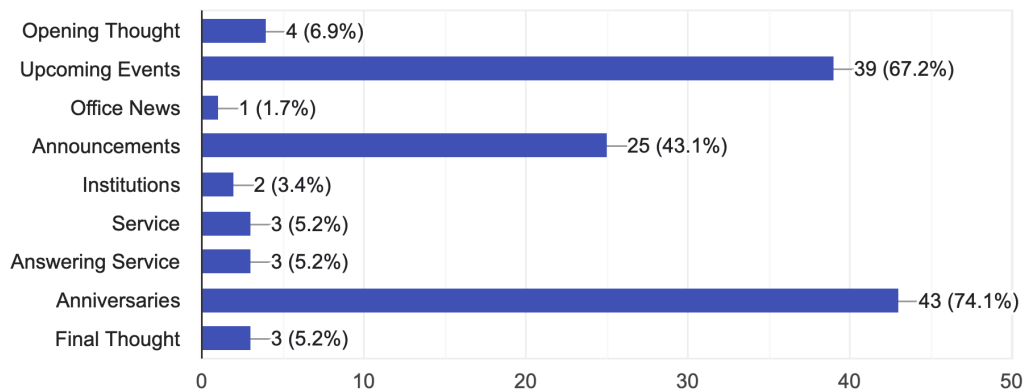
Do you and your group members subscribe to the bulletin email service for the latest updates in the AA community?

58 responses



Please check the two sections of the bulletin that are most valuable to you/your group.

58 responses



Please provide any suggestions to make the bulletin more valuable to you and your group.

13 responses

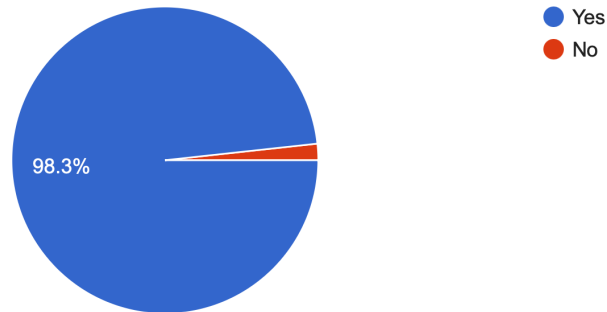
- Great job on the bulletin e1!
- None
- The individual didn't answer the sections. Again, for this required question, I chose the two popular sections in the batch of email submissions I'm working from. IG Secretary
- Visit groups to explain to AA members that they can get bulletin emailed to them.

- The bulletin can be sent out to individual emails
- IG secretary completing survey from an email submission. Individual did not answer about sections. I chose two that were common from the email batch (submitted as a whole via PDF).
- Completed by IG secretary from an email batch (as a PDF). The individual did not answer the two-sections. I chose the popular answers from the other emails in the batch.
- If I knew about the email service, I would sign up for sure - Huge improvement recently
- We use our phone for the bulletin
- IG Secretary completing from an email submitted as part of a batch (via single PDF). The individual did not answer the two sections. I chose the two popular among the batch of emails.
- My group gives our bulletin reader leeway to read what they want from the bulletin, so my answers above reflect what I think are prompts important to the meeting attendees. Currently, the bulletin layout causes our reader, and caused our previous reader, difficulty. Both these readers, for whatever reason, don't/didn't realize the opening summary gets repeated in the detailed bulletin sections and so they read repetitive information. (Yes, I should guide them about this. I'll do so or my middle name isn't "Procrastination.") On a personal note, when I read the bulletin for myself, I read the entire bulletin. It is all important. A bulletin redesign, as I've included in several answers, would help. Also, the web-access bulletin pages function strangely to me. When using the drop down menu "this week's" and "last week's" open a bulletin but have no links/menus for the full site. That seems strange to me. What about opening a site page (e.g., the events pages) that displays the bulletin but is also a full site page--banner/header, dropdown menus and all? And that page could include a "download version"/PDF options. Also, the Archives page is pure '80s/'90s web design. At least when I open the archives, it's an "Index of/bulletins" and a run of PDFs. Let's modernize that display so the bulletins appear as web pages with a download option, and again keep all web architecture (header, menus) available on the page.
- The IG secretary is completing this from an email submission. The individual did not answer re: the bulletin sections. I have chosen two because an answer is required.
- you do good work on updating the fellowship on local activities

Events Questions

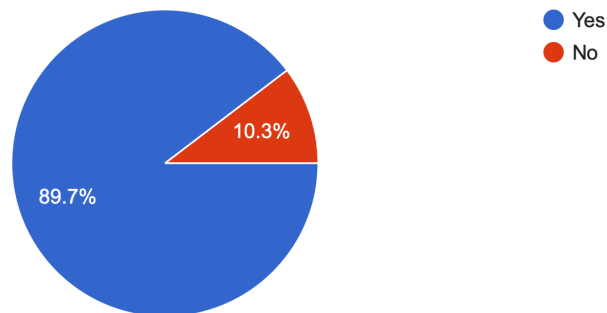
Are you happy with Intergroup events?

58 responses



Are there enough events?

58 responses



Please provide any suggestions you have for events valuable to you and your group.

14 responses

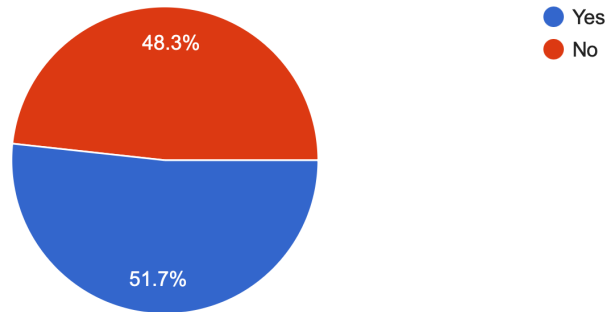
- More dances and outdoor activities
- None
- Lunch gatherings at local eateries
- More events, more variety of events
- It would be great if someone could come out to individual meetings and talk about the Intergroup and the support that is needed from individual home groups to keep Intergroup running.
- more events in northern harford county

- Pricing out a lot of people. Or the price is fine but our event is in the same timeframe of other events so choices get made.
- Not a fan of BINGO - kinda flies in the face of our Traditions - and encourages gambling
- Love the events and part of ways and means committee
- More picnics, in Bel Air.
- Softball, bull roasts, picnics
- Why only 1 breakfast?
- My answers are misleading. My true answers for both are "not applicable." I'm not an events person (i.e., I don't go), so I honestly have little useful opinion whether I'm happy about them or the volume. Our events committee is extremely active, which I think is good. I hope those who attend events and answer this survey provide useful input.
- Need to alternate activities in counties. Not enough in Cecil County

Institutions Questions

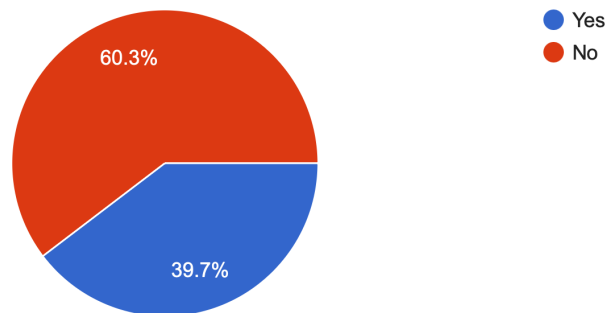
Does your group support a current institution commitment through the Intergroup?

58 responses



Does your group support a current institution commitment outside of the Intergroup?

58 responses



How can Intergroup do more to encourage participation in institution commitments?

19 responses

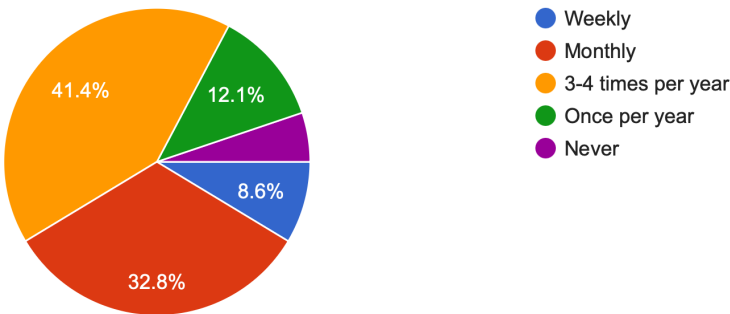
- We have in the past taken commitments. It seems difficult to get group commitments now
- post list of needs?
- Inform groups of the institutions that need speakers
- List what opportunities are available
- N/a
- More commitments to fill
- Publish a scheduled rotation and list all of the sponsor's contact info

- The IG secretary is completing this survey from an email submission. The group did not provide an answer to the "outside" commitment but an answer is required. I chose "no."
- Clueless
- perhaps visit home groups and share the value and encourage sign up
- No I am very happy with inter group
- IG members can make an announcement at meetings they go to regarding available commitments.
- Provide information on how to get involved with H and I.
- Bulletin
- There is a lot of individual/individual-group participation in the recovery center and halfway house sphere around Bel Air. It's a bit of "competition" so to speak for having more groups involved directly with Intergroup's institutions. Perhaps we need to reconsider or at least revisit our committee restrictions on where we'll organize/take institution meetings? The caveat here is I'm talking Bel Air / Edgewood / Joppa area, which has multiple local centers and houses. This may not be the case throughout Northeastern MD.
- More information available in the bulletin
- The IG secretary is completing this form from an email submission. The actual answer to both Institution questions was a handwritten "I don't know. I submitted as no because answers are required."
- Keep us informed on opportunities
- several of the women go to HCDC

Intergroup Office Questions

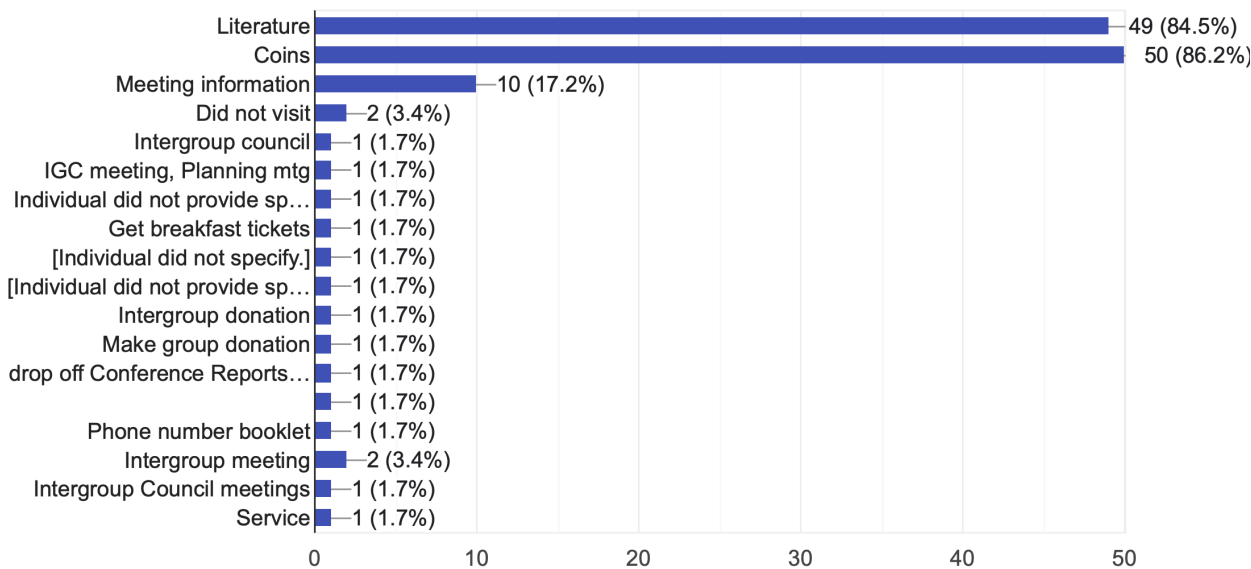
How often have you or your group visited the Intergroup Office in the last 12 months?

58 responses



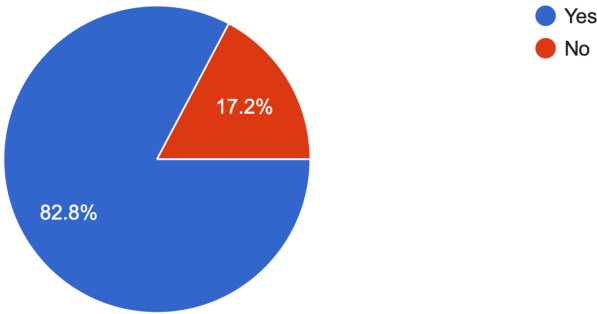
If you or your group visited the Intergroup Office in the last 12 months, what was the purpose?

58 responses



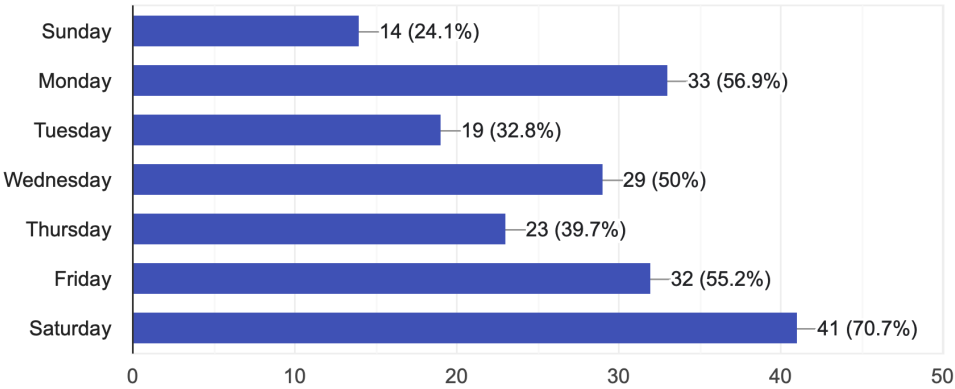
Have you always reached someone when calling the office?

58 responses

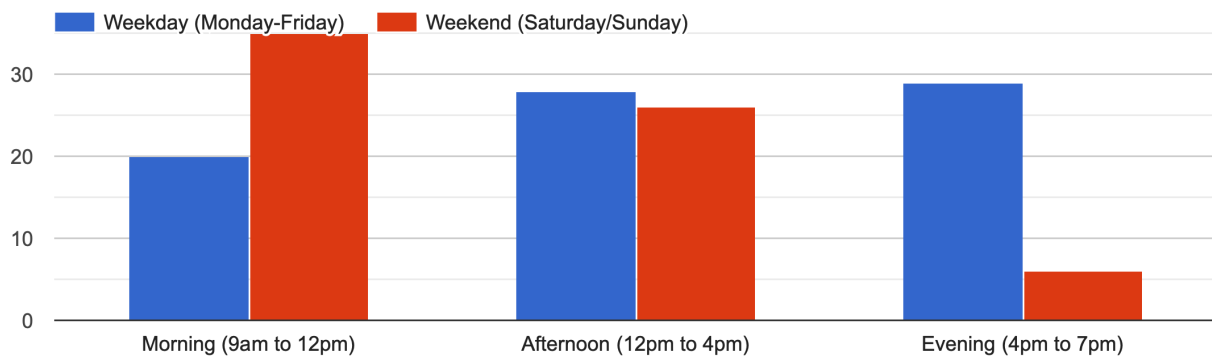


Which days would you prefer the Intergroup Office to be open? (Pick 3)

58 responses



What times would it be convenient for you to go to the Intergroup Office to be open? (Pick 2 options)



Please provide any additional comments or questions about the Intergroup Office that can help us provide services more effectively.

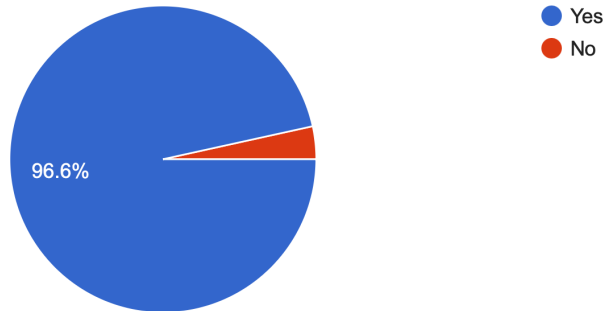
7 responses

- Thanks Dale, Rachael, Bruce!
- None
- More friendly atmosphere to look at all the items - like the archives, make it more comfortable, chairs not stacked on each other, put boxes away., etc.
- The office folks are first rate - they are very good special workers
- NOTE: The IG secretary is submitting this via an emailed submission. The member did not answer "have you always reached somebody when calling"; I chose "yes" because an answer is required.
- This is our challenge--when and what times? When I am an IGR, I attend in person or hybrid depending on a particular month's date and my schedule. Primarily I'm in person when I'm an IGR. My immediate predecessor went to a majority of meetings online unless they needed to get something from the office or happened to be in Aberdeen for other activities. Otherwise, when not an IGR, I may only pop in once or twice a year for random literature or coins. However, I do encourage whoever our group IGR is to go in person, and we always have someone who goes once or twice a year for literature/coins.
- When I have called and no one answered, I had left a message. Someone always returned my call!!! Well done!

Website Questions

Does your group have its meeting listed on the Intergroup website?

58 responses



If you answered “No” to the previous question, please explain.

2 responses

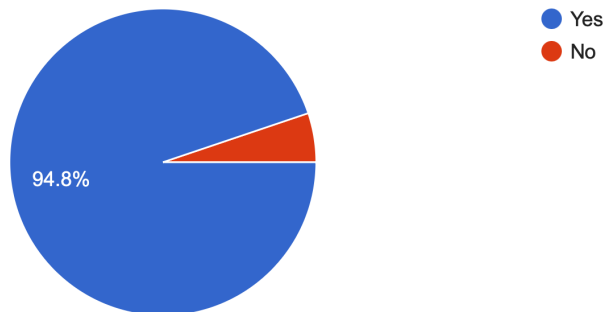
- I currently do not have a home grp
- No current home group

If your group would like to be added to the Intergroup website, please provide the meeting information.

0 responses

Is the website easy to navigate?

58 responses



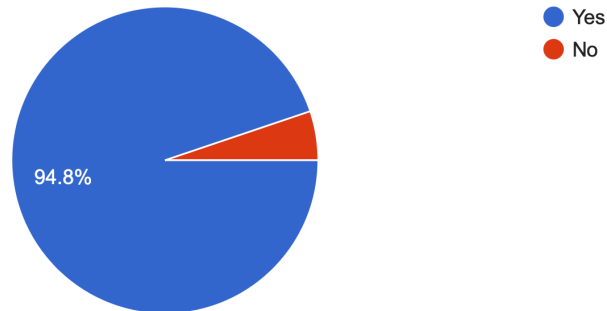
If you answered “No” to the previous question, please explain.

2 responses

- no internet service at home
- As I've mentioned, the "this week's" and "last week's" bulletin options function oddly for a website (opening a bulletin but no website banner or navigation), in my opinion.

Does the website provide information that you and your group find valuable?

58 responses



If you answered “No” to the previous question, please explain.

3 responses

- No home grp currently
- Pages are not updated with new information or areas of interest
- no internet

Please provide any additional comments or questions about the website that can help us provide services more effectively.

4 responses

- thanks for adding payment for events to website Steff!
- Get more content on site
- As Area 29 Chair, NEMDAA is a great partner. Thanks for providing the vital "boots on the ground" to carry the message to the still suffering alcoholic and all of us in Harford and Cecil Counties - thanks for this opportunity to share
- I think a review of the home page might reveal we need a better design to highlight the important announcements and ensure we have the most-pertinent-to-our-members info on that page. Which also suggests to me that perhaps we need to have office-closure announcements visible across pages(?).